

CAPABILITY STATEMENT

Exact Technologies has been a leading provider of security technology services since 2008. Our client base is founded in the gaming and the club industries. We have a team of fifteen employees with a wide range of skills in all platforms.

PROJECT WORK

Our project work is a cut above the general industry standard. Our team is well versed in large projects above a million-dollar projects to industry and government. Project management is a featured skill and ensures good outcomes and solid foundation of all our work.

Our skills in project work are highlighted by the development of a strong Scope of Works, developed in company with client. The scope of works will determine the timeline for the project, the works to be undertaken and what it will look like at conclusion ensuring we are all on the same page. We will agree on a Key Performance Indicators (KPIs) for every project. These will act as markers along the way and can be ticked off so our progress can be seen and reviewed.

We will appointment a Project Manager to oversee the works and ensure that communication is accurate and timely through the process. This leads us to the maintenance phase.

DIFFERENTIATOR

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MAINTENANCE PROGRAMS

Our maintenance programs will ensure that our team is well versed in your needs and the platforms and hardware that you use. Our Maintenance Manager will ensure that your personal maintenance program is prepared on a timeline that suits you and matches your needs.

DIFFERENTIATOR

When we develop your maintenance program we will have both a planned maintenance program and a reactive plan for any crisis that arises. You will know that our team is skilled, has access to your project plans and is available 24 hours a day to react either onsite at your location or log in remotely to provide support.

Your planned maintenance program will ensure that you know when your services is due and when your system needs to be replaced or upgraded.

Our maintenance team is skilled and aware of your needs and your systems and able to provide high level service and support.

We also have a strong footprint in manufacturing and retail sectors of the market with skills in all programs – Gallagher, Integrity, Concept, Tecom, Bosch, Genetic, Alarms and CCTV systems, Prowatch, Protégé, Avigilon and Bosch. We have comprehensive skills set and are ISO certified for our Quality, WH&S and Environmental systems to confirm the high-level systems that we use to drive our company into the future.